



Splashtop SOS

Fast and cost-effective remote support solution for attended and unattended devices.



Best-in-class remote support solution

Splashtop SOS is an easy-to-use remote support solution that delivers multi-platform support and enables quick troubleshooting and resolution. Our solution gives you the freedom to remote into any computer or mobile device from anywhere, at any time with fast, reliable connections.

Key features and benefits

- **Support Unlimited Devices On-demand** - Just pay for the number of concurrent technicians per year.
- **Unattended Access** - SOS+10 and SOS Unlimited packages let you provide unattended access to computers and servers.
- **Simplified Workflow** - With attended support, your user runs the SOS app (can be custom branded) on their device and gives you a 9-digit session code which you use to remote in. With unattended support, you can remote in instantly.
- **High Performance** - Experience fast, high resolution streaming with low latency.
- **Robust Security** - Get secure infrastructure, intrusion protection, SSL/AES 256 bit encryption and other advanced security features.
- **Top Features** - All the tools you need to get the job done quickly. Multi-monitor support, cross-platform file transfer (drag-and-drop), session recording, chat (in and outside session), remote reboot, voice call and more.
- **Broad Device Support** - Remotely access end user devices from Windows, Mac, iOS and Android devices.
- **User Management** - Add up to 10 technicians per license, set their roles and access permissions.
- **Integrations with PSA Ticketing & ITSM systems** - Launch SOS sessions from within Autotask PSA, Freshdesk, Freshservice, Zendesk, Spiceworks Help Desk and others.

Who benefits?

- Organizations looking to improve customer and/or employee satisfaction while cutting IT support cost and delays.
- IT technicians who need to provide on-demand attended remote support to computers and mobile devices not managed by them.
- IT teams who need to remotely manage computers, and provide support even without an end-user present.

Supported environments



"Splashtop SOS provides everything we need in an on-demand support application. It's easy to use for our customers and the price can't be beat. Highly recommend!"

Colin Pearce
Founder, Inderly

Pricing and Plans – Simple, cost-effective, and powerful remote support solutions.

Splashtop SOS

- Support unlimited devices on-demand

Splashtop SOS+10

- Support unlimited devices on-demand
- Anytime unattended access to 10 managed computers per tech

Splashtop SOS Unlimited

- Support unlimited devices on-demand
- Anytime unattended access to an unlimited number of computers

Splashtop Enterprise

- Support unlimited devices on-demand
- Anytime unattended remote computer access
- SSO/SAML integration
- Unattended Android access
- Service desk and technician management
- End-user remote access
- Endpoint monitoring and management

Priced per concurrent technician. Visit splashtop.com/pricing to learn more, try for free, and purchase.

Features include:

- Full featured remote support
- Mass deployment
- User management
- Multi-user (floating) license
- Remote access from Windows, Mac, iOS and Android devices
- Remote access iOS and Android devices
- Desktop and mobile client apps
- Custom branding with your logo and name
- Connect with a session code
- Share technician desktop
- Two users into one computer
- Robust security
- File transfer (including Drag-and-Drop)
- Chat
- Session recording
- Remote reboot and reconnect
- Purchase & deploy Bitdefender through Splashtop console
- Multi-to-Multi monitor support
- PSA ticketing & ITSM integration

Learn more at splashtop.com/sos

